

Final Research Report So4-1

Davis Shopping Survey Report

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DAVIS SHOPPING SURVEY REPORT

1. INTRODUCTION

The Davis shopping survey, conducted in the fall of 2009, was designed to assess shopping patterns of Davis residents prior to the opening of the Davis Target. The purpose of the initial survey was to establish a baseline for shopping habits of Davis residents, including where respondents shop for certain items and how they travel there. Participants will be re-surveyed one year later, in the fall of 2010. This will allow us to examine changes in shopping patterns before and after the Davis Target was opened.

2. METHODS

The Davis Shopping Survey was developed by a research team at UC Davis and was based on questions used in previous surveys. The survey was reviewed and pre-tested by a convenience sample of UC Davis students and staff. An online version of the survey was programmed in LimeSurvey.

We divided the survey into five main sections. The first, entitled "going downtown," asked participants about their most recent visit to downtown Davis. The second section was on shopping habits. This section was further divided into shopping in downtown Davis, in Davis but outside of downtown, outside of Davis, and online. For each location, we asked participants about what items they shopped for and how often they shop there. We also asked about their most recent shopping occasion in each location- what they shopped for, how they got there, how much they spent, and whether or not they combined their trip with other activities. The third section, shopping options, focused on participants' impressions of shopping in each of the four areas (downtown Davis, in Davis but outside of downtown, outside of Davis, and online). Participants ranked each location in terms of a number of characteristics including, among others, price, product quality, impact on the Davis economy, driving there, and biking there. The fourth section, general and shopping-related opinions, asked participants to indicate the degree to which they agree or disagree with general and shopping-related statements such as "It was a good decision to allow a Target store in Davis" or "Whenever possible, I prefer to walk or bike rather than drive." Finally, we collected background information on each participant. A copy of the survey is included in Appendix A.

We obtained purchased a database with the names and addresses of 5,000 Davis residents. We mailed an introductory letter on September 21, 2009 to all 5,000 residents inviting them to participate in our survey (Appendix B). The letter explained the purpose of the survey and provided a website address to take the survey online. We also gave participants the option to request a paper version of the survey, either by emailing us or calling our office. We then mailed a paper copy along with a pre-stamped return envelope to those who requested one. We sent a follow-up reminder postcard a week later, on September 29, 2009, asking participants to please fill out the survey if they hadn't done so already (Appendix C). We closed the survey on October 26, 2009. In total, we received 1,043 responses (48 paper surveys and

the remainder online). After data cleaning (removing empty surveys, surveys with only a few answers, duplicate surveys, and surveys that did not answer any questions in the first section, "going downtown"), we had 1018 responses.

All participants who submitted/returned the survey were eligible for one of five \$100 prizes. To be included in the drawing, participants provided their name and contact information (phone and email) and checked a box indicating that it was okay for us to contact them if they won the drawing. We used a random number generator to pick five names. We awarded \$100 Visa Gift Cards rather than cash, to simplify paperwork.

For each completed survey, we calculated biking and driving distances to downtown Davis (3rd and D) and the Davis Target. We used the geocode function in ArcMap to geocode respondents' home locations based on the street and cross street they provided. Of the 1018 survey responses, 938 were successfully geocoded. We then used the network analyst function in ArcMap to calculate distances between the origin (home intersection) and destination (downtown Davis or Target). For driving distances, we used the City of Davis' street network. For biking distances, we combined the City of Davis' bike paths and street network; the combined network was created by Gil Tal at UC Davis for a previous project. A few of the geocoded addressed were located outside of Davis city limits and beyond the reach of the networks; distances were not calculated for these respondents.

We used the JMP software to analyze survey responses. We assigned number codes to non-numerical responses, such as the names of stores. We then performed frequency counts on key questions and created summary tables in Excel.

3. RESULTS

3.1 GOING DOWNTOWN

When was your most recent visit to downtown Davis?

Most respondents reported that they had visited downtown Davis within the past two days (Table 1). Over 94% of respondents reported that they had visited downtown Davis within the past two weeks and over 97% reported having visited downtown Davis within the past month.

Table 1. Most Recent Visit to Downtown Davis

Most recent visit	# Responses	% Respondents
0-2 days ago	553	54.43%
3-6 days ago	275	27.07%
1-2 weeks ago	131	12.89%
3-4 weeks ago	28	2.76%
1-2 months ago	16	1.57%
3-6 months ago	9	0.89%
7-12 months ago	4	0.39%
More than a year ago	0	0.00%
Total	1016	100.00%

Based on 1016 responses

What did you do on your most recent visit to downtown Davis?

Eating/Drinking was the most cited reason for respondents' most recent visit to downtown Davis, followed closely by Banking/Medical/Beauty/Service and Shopping (Table 2). Very few respondents reported that their most recent visit downtown was for reading/studying or working.

Table 2. Reasons for Respondents' Most Recent Visit to Downtown Davis

Reason for visit	# Responses	% Respondents
Eating/Drinking	501	49.21%
Banking/medical/beauty/service	475	46.66%
Shopping	452	44.40%
Movies/music/theater	86	8.45%
Working	43	4.22%
Reading/Studying	31	3.05%
Other	110	10.85%
Total	1698	

Based on 1018 respondents

Note: respondents could check more than one response.

What time of day were you there?

A majority of respondents reported that their most recent visit to downtown Davis was during the afternoon (Table 3).

Table 3. Time of Day of Respondents' Most Recent Visit to Downtown Davis

Time of day	# Responses	% Respondents
Afternoon	543	53.34%
Morning	401	39.39%
Evening	320	31.43%
Total	1264	

Based on 1018 respondents

Note: respondents could check more than one response.

How did you get downtown for that visit?

A majority of respondents' reported driving to downtown Davis on their most recent visit. (Table 4) Nearly 80 percent drove or were driven by someone else while 14.5 percent biked and 6.4 percent walked.

Table 4. Respondents' Travel Mode for Most Recent Visit to Downtown Davis

Travel mode	# Responses	% Respondents
Drove myself	700	68.69
Bicycled	148	14.52
Was driven by someone else	85	8.34
Walked	65	6.38
Took public transit	14	1.37
Other	7	0.69
Total	1019	100.00

Based on 1017 respondents

Note: one person didn't answer, two people chose two answers.

3.2 SHOPPING PATTERNS

The following section shows the results of respondents' reported shopping patterns in downtown Davis, in Davis but outside of downtown, outside Davis, and online. Shopping was defined as any part of the shopping process - not just buying, but also browsing or gathering information, going to the store or placing the order, and receiving the product.

A majority of respondents reported having shopped for the listed items in each of the four areas within the last year (Table 5).

Table 5. Percent of Respondents Who Shopped for Items in the Four Areas with the Last Year

		In Davis but		
	Downtown	Outside	Outside	
Shopped	Davis	Downtown	Davis	Online
Yes	95.68%	91.06%	96.27%	84.68%
No	4.32%	8.94%	3.73%	15.32%

Note: "Yes" means that the "No, not for any of these items" box was not checked.

Table 6 shows the percent of respondents who shopped for each of the listed items in each of the four areas. Hardware was the most shopped-for item in downtown Davis, followed by garden supplies and books. Few people shopped for bedding/bath, furniture (including patio), small appliances, toiletries, or storage items in downtown Davis. Toiletries, office supplies and cleaning supplies were reported to be the most shopped-for items in Davis but outside of downtown. Very few people shopped for patio furniture, small appliances, children's clothes, or toys in Davis but outside of downtown. Adult clothes were the most cited item shopped for outside of Davis. Other popular items included toiletries, cleaning supplies and bedding/bath items. Patio furniture was the least shopped-for item outside of Davis. Books were the most cited item shopped for online in the past year. Very few respondents reported having shopped for cleaning supplies, garden items, patio furniture, storage items or hardware online.

Table 6. Percent of Respondents Who Shopped for Each Item in the Four Areas

		In Davis but		
	Downtown	Outside	Outside	
Item	Davis	Downtown	Davis	Online
Bedding and bath items	11.00%	15.13%	55.89%	16.40%
Books or electronic media	70.24%	21.61%	49.12%	63.06%
Cleaning supplies	34.87%	54.91%	56.39%	3.83%
Clothing for adults	35.85%	18.86%	75.83%	45.68%
Clothing for children	17.39%	8.25%	34.77%	14.05%
Electronics	21.41%	23.18%	53.63%	40.67%
Furniture	12.28%	10.02%	38.31%	14.44%
Garden supplies	72.40%	21.61%	46.46%	5.21%
Hardware	78.29%	12.57%	46.07%	8.84%
Home décor	23.87%	14.24%	47.94%	16.40%
Office, school, or art supplies	31.93%	55.30%	46.27%	10.41%
Patio items	12.67%	4.42%	17.49%	5.80%
Small appliances	13.65%	6.39%	38.11%	14.15%
Sporting goods	32.81%	33.89%	35.85%	20.53%
Storage and organization	14.73%	12.97%	36.15%	6.78%
Toiletries or cosmetics	14.83%	57.96%	60.41%	14.24%
Toys or games	27.11%	9.53%	28.98%	15.13%
Total # Responses	5348	3877	7815	3213

Note: respondents could check more than one response.

A majority of respondents reported driving themselves for their most recent shopping visit to downtown Davis, Davis but outside of downtown, and outside Davis (Table 7). Within Davis, more respondents reported having biked to downtown than to shopping destinations elsewhere in Davis; however, more respondents reported having walked or taken public transit to shopping destinations elsewhere in Davis than to downtown.

Table 7. Travel Mode to Different Shopping Locations – Percent of Respondents

	Downtown	In Davis but Outside	Outside
Travel mode	Davis	Downtown	Davis
Drove myself	75.61%	77.85%	86.30%
Was driven by someone else	6.97%	3.84%	10.90%
Took public transit	0.84%	1.36%	1.19%
Bicycled	12.14%	10.40%	0.11%
Walked	4.22%	5.88%	0.22%
Other	0.21%	0.68%	1.29%
Total # Responses	947	885	927

Note: Online shopping is not included

Respondents were asked to indicate the importance of shopping for the listed items on their most recent shopping occasion compared to other activities they may have conducted during the same outing. A majority of respondents reported that they would not have made the trip otherwise for their most recent shopping occasion in downtown Davis, in Davis but outside of downtown, and outside Davis (Table 8). A plurality indicated that they probably would have been online anyway to do other things.

Table 8. Importance of Shopping to Most Recent Shopping Occasion

		In Davis but		
	Downtown	Outside	Outside	
	Davis	Downtown	Davis	Online
I wouldn't have made the trip/been online otherwise	58.48%	60.25%	68.15%	30.76%
I probably would have made the trip/been online				
anyway, to do other things	26.03%	22.42%	13.00%	36.61%
I definitely would have made the trip/been online				
anyway, to do other things	15.49%	17.33%	18.85%	32.63%
Total # Responses	949	883	923	803

Of those respondents who answered that they probably or definitely would have made the trip anyway to do other things, a majority indicated that the shopping was directly on the way to or from the other activities they did (Table 9).

Table 9. Proximity of Store to Other Activities Respondents Probably or Definitely Would Have Done on Their Most Recent Shopping Occasion

	_	In Davis but	
	Downtown Davis	Outside Downtown	Outside Davis
It was directly on the way to or from the other			
activities I did on that trip	70.26%	76.15%	56.36%
I had to go out of my way to visit this store(s)	29.74%	23.85%	43.64%
Total # Responses	390	348	291

Again, of those respondents who answered that they probably or definitely would have made the trip anyway, the degree to which they had to go out of their way to visit the store varied by location (Table 10). For shopping trips in downtown Davis, a majority of respondents indicated that they had to go less than 1 mile out of their way; for shopping trips in Davis but outside of downtown, a majority of respondents reported having to go between 1 and 3 miles out of their way; and, for shopping trips outside of Davis, a plurality reported having to go 3 to 10 miles out of their way.

Table 10. Distance of Store from Location of Other Activities for Respondents Who Reported They Probably or Definitely Would Have Made the Trip Anyway and Had to Go Out of Their Way to Shop

	Downtown Davis	In Davis but Outside Downtown	Outside Davis
Less than 1 mile	72.41%	31.33%	8.73%
1-3 miles	22.41%	51.81%	16.67%
3-10 miles	5.17%	14.46%	48.41%
More than 10 miles	0.00%	2.41%	26.19%
Total # Responses	116	83	126

3.3 SHOPPING OPTIONS

In this set of questions, we asked respondents to think about shopping in general in each of the four different areas: downtown Davis, Davis but outside of downtown, outside of Davis, and online. Respondents ranked their impressions of various shopping-related characteristics on a scale of 1 to 5, with 1 representing a low score and 5 a high score.

For shopping in downtown Davis, respondents generally indicated that prices are expensive, product quality is high, product selection is low, hours of operation are limited, customer interaction is positive, returning an item is easy, environmental friendliness is high, impact on the Davis economy is positive, driving there is easy, parking there is difficult, walking there is difficult, biking there is easy, and the quality/availability of bike parking is high. Table 11 shows the average ranking for each characteristic in each location and defines the scale for each characteristic.

Table 11. Respondents' Impressions of Shopping Characteristics in Different Shopping Locations- Average Rank on a Scale of 1 to 5

		Davis but			
	Downtown Davis	Outside of Downtown	Outside of Davis	Online	Scale Key
Price	3.92	3.25	2.36	2.22	1=inexpensive; 5=expensive
Product quality	3.83	3.58	3.64	3.83	1=low; 5=high
Product selection	2.45	3.24	4.46	4.67	1=limited; 5=broad
Hours of operation	2.96	3.62	4.25	4.85	1=limited; 5=extensive
Customer interaction	3.78	3.56	3.32	N/A	1=poor; 5=excellent
Returning an item	3.68	3.75	3.8	2.72	1=difficult; 5=easy
Environmental friendliness	3.87	3.51	2.94	3.51	1=low; 5=high
Impact on the Davis economy	4.17	3.96	1.76	1.58	1=negative; 5=positive
Driving there	3.74	4.32	3.75	N/A	1=difficult; 5=easy
Parking there	2.75	4.34	4.21	N/A	1=difficult; 5=easy
Walking there	2.92	2.6	N/A	N/A	1=difficult; 5=easy
Biking there	3.67	3.35	1.27	N/A	1=difficult; 5=easy
Quality/availability of bike parking	3.71	3.63	N/A	N/A	1=low; 5=high
Using shopping websites	N/A	N/A	N/A	4.29	1=difficult; 5=easy

3.4 GENERAL AND SHOPPING-RELATED OPINIONS

We asked respondents their opinions about a variety of topics that relate to shopping directly or indirectly. Respondents indicated the degree to which they agreed or disagreed with the statements. Table 12 shows the percentage of respondents who strongly disagree, disagree, are neutral, agree, and strongly agree with each statement, as well as the average response.

Table 12. Respondents' Agreement with Shopping-Related Statements- Percent and Average Agreement on a Scale of 1 to 5

	Strongly			_	Strongly	
	Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Agree (5)	Average Agreement
I like riding a bike	5.59%	6.34%	19.33%	35.02%	33.73%	3.85
The internet makes my life more						
interesting .	3.43%	8.57%	21.09%	44.00%	22.91%	3.74
I follow a regular physical exercise						
routine	3.29%	11.15%	21.97%	35.99%	27.60%	3.73
It's important to me to get the lowest						
prices when I buy things	2.23%	10.85%	30.00%	36.28%	20.64%	3.62
It's important to shop in Davis to keep						
the tax revenues here	4.14%	7.42%	26.19%	46.45%	15.80%	3.62
It was a good decision to allow a						
Target store in Davis	11.60%	9.36%	19.57%	27.77%	31.70%	3.59
Carrying purchases home when						
walking or bicycling is a hassle	5.23%	15.37%	23.59%	36.61%	19.21%	3.49
National chain stores do a lot of good						
by increasing product diversity and						
keeping costs down	3.39%	10.81%	31.78%	44.39%	9.64%	3.46
I am willing to pay a little more or to						
use a hybrid or other clean-fuel						
vehicle to reduce greenhouse gas emissions and improve air quality	6.60%	12.99%	28.33%	35.04%	17.04%	3.43
	0.00%	12.55/0	20.33/0	33.04/0	17.04/0	3.43
When I need to buy something, I usually prefer to get it at the closest						
store possible	4.12%	19.77%	25.37%	38.79%	11.95%	3.35
Whenever possible, I prefer to walk or	4.12/0	13.77/0	23.3770	30.7370	11.93/6	3.33
bike rather than drive	8.71%	19.13%	25.72%	28.91%	17.53%	3.27
I like to track the development of new	0.7.270	23.2370	2017270		27.0070	
technology	6.42%	17.88%	32.98%	29.44%	13.28%	3.25
I am willing to pay a little more to buy	0,	27.0070	02.5075		10.1071	0.20
from locally owned businesses rather						
than national chains	6.13%	20.30%	26.43%	37.95%	9.20%	3.24
I am generally doing productive or						
enjoyable things, such as making						
phone calls or listening to music,						
while traveling to my daily activities	10.17%	18.64%	23.20%	37.61%	10.38%	3.19
I like to stroll through shopping areas	10.32%	20.53%	25.11%	34.04%	10.00%	3.13
Even if I don't end up buying anything,						
I still enjoy going to stores and						
browsing	10.99%	22.30%	24.42%	34.57%	7.72%	3.06

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Average
Shanning is usually a share for me	(1) 7.82%	(2) 23.26%	(3) 34.14%	(4) 29.39%	(5) 5.39%	Agreement 3.01
Shopping is usually a chore for me I am concerned about the effect that the new Target will have on downtown Davis	14.53%	24.07%	24.92%	25.03%	11.45%	2.95
I'm often in a hurry to be somewhere else when I'm shopping	5.24%	32.59%	29.06%	28.53%	4.59%	2.95
When it comes to my day-to-day travel, the only good thing about it is getting to the destination	5.76%	32.30%	31.02%	25.37%	5.54%	2.93
For me, shopping is sometimes an excuse to get out of the house or workplace	12.41%	29.27%	20.36%	32.56%	5.41%	2.89
We should raise the price of gasoline to reduce congestion and air pollution	25.37%	23.04%	16.56%	19.85%	15.18%	2.76
I'm too busy to shop as often or as long as I'd like	9.85%	37.26%	28.91%	19.16%	4.82%	2.72
It's too much trouble to find or take advantage of sales and special offers	11.45%	38.18%	24.18%	22.38%	3.82%	2.69
Shopping helps me relax	18.10%	30.88%	29.17%	17.25%	4.05%	2.58
The new Target will have a negative impact on neighborhoods in East Davis	20.00%	30.21%	31.91%	10.74%	7.13%	2.55
Shopping travel creates only a negligible amount of pollution	11.40%	42.28%	31.84%	11.29%	3.19%	2.53
Computers are more frustrating than they are fun	35.11%	36.38%	17.98%	7.13%	3.40%	2.07

4. SOCIODEMOGRAPHIC COMPOSTION OF RESPONDENTS

Table 13 shows the socio-demographic characteristics of respondents. A majority of respondents are female; a plurality are between the ages of 50 and 59, employed full-time, and have completed graduate degree(s). A plurality of respondents who lived with others with whom they shared an income reported a household income of \$125,000 or more; a plurality of respondents who lived alone or with roommates/housemates with whom they do not share an income reported an individual income of \$30,000 to \$49,999.

Table 13. Sociodemographic Composition of Davis Shopping Survey Respondents

Characteristics	Respondents
Gender: valid <i>n</i>	942
Male	45.65%
Female	54.35%

Characteristics	Respondents
Age: valid n	944
<20 years old	0.42%
20 to 29 years old	10.17%
30 to 39 years old	14.72%
40 to 49 years old	19.49%
50 to 59 years old	22.56%
60 to 69 years old	20.02%
70 to 79 years old	8.26%
80 to 89 years old	4.13%
90+ years old	0.21%
Highest Level of Education: valid <i>n</i>	945
High school or less	2.54%
Some college or technical school	8.99%
Two-year college associate's degree	4.23%
Four-year college/technical school degree	23.81%
Some graduate school	10.69%
Completed graduate degree(s)	49.74%
Employment Status: valid n	943
Full-time	45.60%
Part-time	15.80%
Homemaker	6.68%
Not currently working	7.95%
Retired	23.97%
Household Type: valid <i>n</i>	940
I live alone	17.78%
I live with roommate(s) or housemate(s)	9.04%
I live with family, a partner, or others with whom I share some income	66.50%
Household income of those living w/family, partner or others w/whom they share income: valid n	655
Less than \$15,000	0.92%
\$15,000 to \$29,999	3.82%
\$30,000 to \$49,999	9.31%
\$50,000 to \$74,999	14.50%
\$75,000 to \$124,999	33.74%
\$125,000 or more	37.71%
Individual income of those living alone or with roommate(s) or housemate(s): valid n	243
Less than \$15,000	16.05%
\$15,000 to \$29,999	20.58%
\$30,000 to \$49,999	21.81%
\$50,000 to \$74,999	17.28%
\$75,000 to \$124,999	20.99%
\$125,000 or more	3.29%

Background information about respondents' transportation habits is reported in Table 14. A majority of respondents reported that they have a driver's license, have access to a car either as a driver or passenger whenever they want, and that they use their own car when shopping for the products considered in this survey; a plurality reported that they sometimes ride a bike for transportation.

Table 14. Travel Characteristics of Davis Shopping Survey Respondents

Table 14. Have Characteristics of Davis Shopping Surve	y nespondents
Characteristic	Respondents
Ride a bike for transportation: valid n	944
I never or almost never ride a bike for transportation	38.03%
I sometimes ride a bike for transportation	43.75%
Most or all of my transportation is by bicycle	18.22%
Driver's license: valid n	945
No	3.17%
Yes	96.83%
Access to a car as driver or passenger: valid n	946
Never	1.27%
20% of the time	2.22%
40% of the time	0.85%
60% of the time	1.69%
80% of the time	3.91%
Whenever I want	90.06%
Vehicle used when shopping: valid n	946
My own car	74.07%
Family or household car	20.24%
Roommates' car(s)	1.08%
Car I borrow from someone else (friend, relative)	0.39%
Get a ride	4.72%
Rented car	0.29%
Taxi	0.00%
None- I don't use a vehicle for shopping	2.46%

5. DRIVING/BIKING DISTANCES TO DOWNTOWN DAVIS AND TARGET

We measured driving and biking/walking distances between respondents' reported home locations and downtown Davis or the Davis Target. Table 15 shows average distances of the respondents to downtown Davis and the Davis Target as well as the percent of respondents who fall into each distance category. Figures 1-4 show the locations of survey respondents and the distances between their homes and downtown Davis or Target. Results are shown for the 938 respondents whose addresses were successfully geocoded.

Table 15. Driving and Biking/Walking Distances to Downtown Davis and the Davis Target – Percent of Respondents

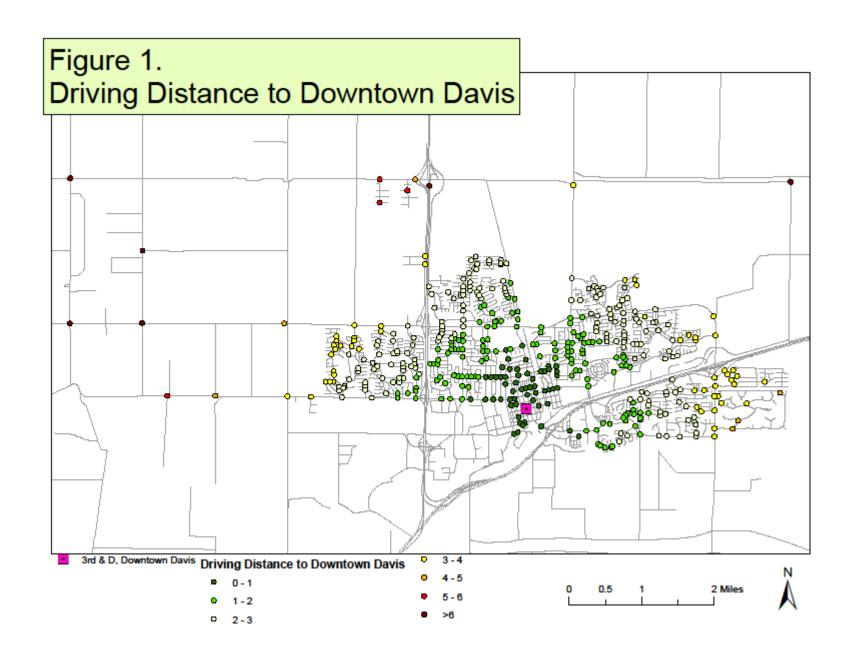
Distance (miles)	Driving Distance to Downtown Davis	Biking/Walking Distance to Downtown Davis	Driving Distance to Target	Biking/Walking Distance to Target
099	9.91%	9.81%	3.20%	4.80%
1-1.99	32.41%	38.91%	17.16%	25.80%
2-2.99	41.04%	42.22%	27.40%	21.86%
3-3.99	14.71%	6.82%	11.41%	17.38%
4-4.99	0.64%		19.62%	18.66%
5-5.99	0.43%		6.50%	9.28%
>6	0.85%		14.71%	
off network		2.24%		2.24%
Average				
Distance	2.18	1.99	3.76	2.96

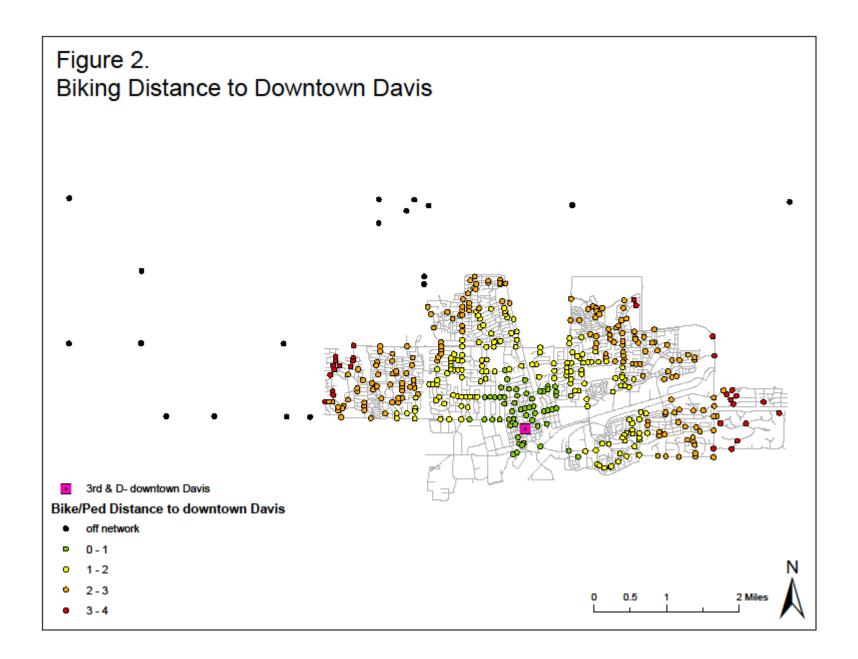
Note: Average distance does not include off network points for bike/ped

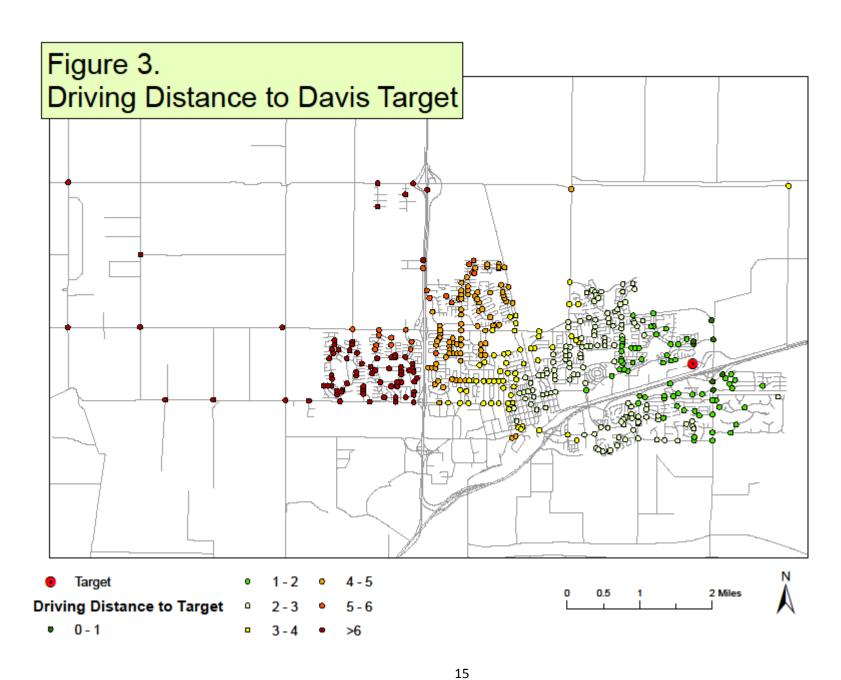
Table 16 shows the mode share for respondents' most recent visit to downtown Davis. Of respondents living within 1 mile of downtown, 39 percent drove themselves and 24 percent bicycled. At 1 to 2 miles, driving increases to 64 percent and bicycling drops to 19 percent. By 2 to 3 miles, nearly three-quarters of respondents drive themselves, and only 14 percent bicycled.

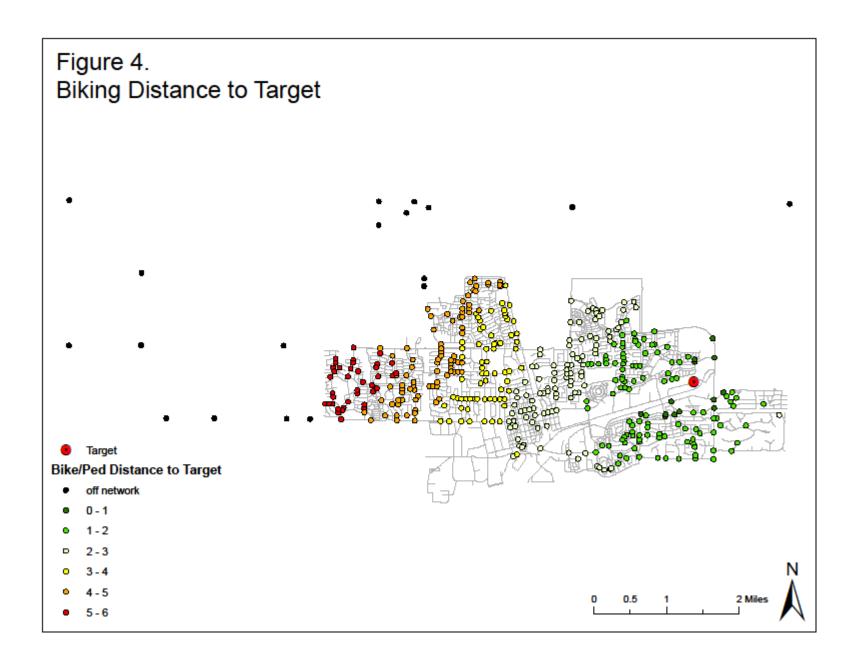
Table 16. Mode Share of Respondents' Most Recent Visit to Downtown Davis by Distance

		% Was				
	% Drove	Driven by Someone	% Took Public	%	%	
Distance to Downtown Davis	Myself	Else	Transit	Bicycled	Walked	% Other
Driving Distance Downtown Davis	,					
0-1 miles (n=93)	38.71%	3.23%	0.00%	23.66%	33.33%	1.08%
1-2 miles (n=306)	63.73%	8.50%	1.63%	18.95%	5.56%	1.63%
2-3 miles (n=384)	73.96%	7.29%	1.56%	13.54%	3.39%	0.26%
3-4 miles (n=138)	78.99%	14.49%	1.45%	4.35%	0.72%	0.00%
4-5 miles (n=6)	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
5-6 miles (n=4)	50.00%	50.00%	0.00%	0.00%	0.00%	0.00%
>6 miles (n=8)	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Biking Distance Downtown Davis						
0-1 miles (n=92)	38.04%	3.26%	0.00%	23.91%	33.70%	1.09%
1-2 miles (n=367)	66.49%	7.63%	1.91%	17.17%	5.45%	1.36%
2-3 miles (n=395)	73.92%	9.11%	1.27%	12.91%	2.53%	0.25%
3-4 miles (n=64)	79.69%	14.06%	1.56%	3.13%	1.56%	0.00%
Off Network (n=21)	85.71%	14.29%	0.00%	0.00%	0.00%	0.00%







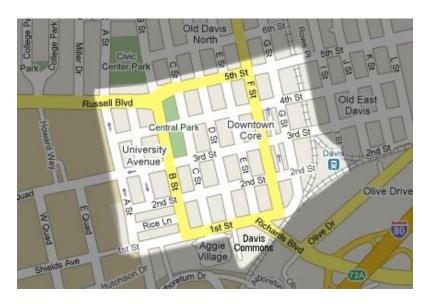


Appendix A: Survey DAVIS SHOPPING SURVEY

DAVIS SHOPPING SURVEY

Going downtown

To begin, we're interested in some of the activities you might do in downtown Davis. By "downtown," we mean the area from A Street to the railroad tracks and from 1st Street to 5th Street (including Davis Commons).



Think back to your most recent visit to this area.

(Include any time you lingered there, for any reason. But do NOT count times you just passed through without stopping, on your way to somewhere else.)

When was your most recent visit to downtown Davis?

2 0 - 2 days ago
 2 1 - 2 MONTHS ago
 3 - 6 days ago
 1 - 2 WEEKS ago
 7 - 12 months ago
 3 - 4 weeks ago
 More than a year ago

What did you do on your most recent visit to downtown Davis? Please choose all that apply:

Shopping
 Working
 Movies, music, or theater
 Eating or drinking
 Reading or studying

What time of day were you there? Please choose all that apply:

- Morning Afternoon
- 2 Evening
- How did you get downtown for that visit? Please choose only one of the following:

Drove myselfWalked

Was driven by someone elseTook public transit

BicycledOther:

SHOPPING HABITS

Next we'll ask about shopping in particular. By "shopping" we mean any part of the shopping process – not just buying, but also gathering information, going to the store or placing the order, and receiving the product. We're going to ask about shopping in each of four types of areas:

- in downtown Davis
- in Davis but outside of downtown
- outside Davis
- online

SHOPPING IN DOWNTOWN DAVIS

Let's first consider shopping in downtown Davis. Again, by "downtown," we mean the area from A Street to the railroad tracks and from 1st Street to 5th Street (including Davis Commons).

Have you shopped at a store <u>in downtown Davis</u> for any of the following items <u>within the last year</u> ?
(Remember that we mean not just purchasing, but also browsing or gathering information about an item.)

?	No,	, not for any of these items – <i>Please skip to page 4</i>
?	Yes	s, for some of these items – Please choose all that apply:
	?	Bedding and bath items (Sheets, pillows, bedspreads, towels, shower curtains, soap dishes, etc.)
	?	Books or electronic media (Books, DVDs, mp3s, video games)
	?	Cleaning supplies (Mop, sponges, detergent, cleaner, etc.)
	?	Clothing for adults (Clothes, shoes, accessories for women and/or men)
	?	Clothing for children (Clothes, shoes, accessories for children and babies)
	?	Electronics (Phones, cameras, audio equipment, video game consoles, and related items)
	?	Furniture (Tables, chairs, sofas, bookcases, lamps, etc.)
	?	Garden supplies (Plants, pots, potting soil, plant food, etc.)
	?	Hardware (Hand tools, hooks, knobs and pulls, etc.)
	?	Home décor (Curtains, rugs, picture frames, vases, etc.)
	?	Office, school, or art supplies (Paper, notebooks, pens, wrapping paper, scrapbooking supplies, etc.)
	?	Patio items (Patio furniture, barbecues, umbrellas, etc.)
	?	Small appliances (Microwaves, blenders, irons, vacuum cleaners, etc.)

Thinking about all the products on the list combined, about how often did you shop (or browse) <u>in</u> <u>downtown Davis</u> for any of them in the last year?

2 Storage and organization (Storage boxes or baskets, closet systems, shelving, etc.)

☑ Toiletries or cosmetics (Shampoo, soap, toothpaste, make-up, etc.)

2 Sporting goods (Sports equipment, fitness equipment, camping equipment, bicycles, etc.)

2 Toys or games (Character toys, stuffed animals, board games, puzzles, playhouses, etc.)

Unce a WEEK or more	2 5 - 11 times this last YEAR
2 1 - 3 times a MONTH	2 1 - 4 times this last YEAR

Now consider <u>the most recent occasion</u> that you shopped for any of these items <u>in downtown Davis</u>. (Again we mean not just purchasing, but also browsing or gathering information about an item.)

When was this most recent occasion?

② 0 - 2 days ago	3 - 4 weeks ago	? 7 - 12 months ago
3 - 6 days ago	2 1 - 2 MONTHS ago	
2 1 - 2 WEEKS ago	3 - 6 months ago	

What store(s) did you visit on that occasion?	
How did you get there? Please choose only one of the	following:
② Drove myself	② Bicycled
Was driven by someone else	② Walked
Took public transit	? Other:
Thinking about any other activities that you may have was doing this shopping to that particular outing? Pleat I wouldn't have made the trip otherwise I probably would have made the trip anyway, to the definitely would have made the trip anyway, to	do other things.
activities you did on that outing, or did you ha It was directly on the way to or from the I had to go out of my way to visit this sto	other activities I did on that trip
If you had to go out of your way, how far o	out of your way did you go?
2 1 - 3 miles 2 3 - 10 mi	les 2 More than 10 miles
Did you actually buy something on that particular occa	asion? 2 Yes 2 No
If yes, which type(s) of items did you buy? If no, which	n type(s) of items were you looking at? Please
choose <i>all</i> that apply: Bedding and bath items (Sheets, pillows, bedspread)	ands towels shower curtains soon dishes etc.)
Books or electronic media (Books, DVDs, mp3s, v	
Cleaning supplies (Mop, sponges, detergent, cleaning supplies)	-
Clothing for adults (Clothes, shoes, accessories for adults)	
Clothing for children (Clothes, shoes, accessories	· · · · · · · · · · · · · · · · · · ·
② Electronics (Phones, cameras, audio equipment,	
② Furniture (Tables, chairs, sofas, bookcases, lamps)	s, etc.)
Garden supplies (Plants, pots, potting soil, plant	food, etc.)
Hardware (Hand tools, hooks, knobs and pulls, et	·
Property of the second of t	
	, pens, wrapping paper, scrapbooking supplies, etc.)
Patio items (Patio furniture, barbecues, umbrella	•
Small appliances (Microwaves, blenders, irons, v	· · · · · · · · · · · · · · · · · · ·
Sporting goods (Sports equipment, fitness equipment)Storage and organization (Storage boxes or bask	
Toiletries or cosmetics (Shampoo, soap, toothpa	
Toys or games (Character toys, stuffed animals, b	
If you did have considered to be a second of	Change you b
If you did buy something, approximately how much di In total?	a you spena?
On the most expensive (or most memorable) item?	

SHOPPING IN DAVIS BUT OUTSIDE OF DOWNTOWN

Next let's consider stores in Davis but outside of the downtown area. Again, by "downtown," we mean the area from A Street to to the railroad tracks and from 1st Street to 5th Street (including Davis Commons). Now consider everything *else* in the city of Davis plus the UC Davis campus.

Have you shopped at a store <u>in Davis but outside of downtown</u> for any of the following items <u>within the last</u> <u>year</u>? (Remember that we mean not just purchasing, but also browsing or gathering information about an item.)

Bedding and bath items (Sheets nill)	lows, bedspreads, towels, shower curtains, soap dishes, etc.)
Books or electronic media (Books, D	
Cleaning supplies (Mop, sponges, de	
Clothing for adults (Clothes, shoes, and adults)	accessories for women and/or men)
Clothing for children (Clothes, shoes)	s, accessories for children and babies)
② Electronics (Phones, cameras, audio	equipment, video game consoles, and related items)
Purniture (Tables, chairs, sofas, bool	· · · · · · · · · · · · · · · · · · ·
Garden supplies (Plants, pots, potting)	
Hardware (Hand tools, hooks, knobs	
Property of the state of the	
	r, notebooks, pens, wrapping paper, scrapbooking supplies, etc.)
Patio items (Patio furniture, barbect	•
Small appliances (Microwaves, blen Sporting goods (Sports againment of	
	fitness equipment, camping equipment, bicycles, etc.)
Toiletries or cosmetics (Shampoo, so	poxes or baskets, closet systems, shelving, etc.)
	ed animals, board games, puzzles, playhouses, etc.)
E 1043 of games (character toys, stan	cu animais, board games, puzzies, playhouses, etc.,
Thinking about all the products on the list con	nbined, about how often did you shop (or browse) <u>in Davis but</u>
outside of downtown for any of them in the la	ast year?
Once a WEEK or more	5 - 11 times this last YEAR
2 1 - 3 times a MONTH	2 1 - 4 times this last YEAR
Now consider the most recent occasion that v	ou shopped for any of these items <u>in Davis but outside</u>
· · · · · · · · · · · · · · · · · · ·	sing, but also browsing or gathering information about an item.)
When was this most recent occasion?	
② 0 - 2 days ago	3 - 4 weeks ago
, •	2 1 - 2 MONTHS ago
1/1 3 - 6 days ago	2 3 - 6 months ago
3 - 6 days ago1 - 2 WEEKS ago	
☑ 3 - 6 days ago ② 1 - 2 WEEKS ago	_ 5

How did you get there? Please choose only one of the	following:
② Drove myself	Bicycled
Was driven by someone else	② Walked
Took public transit	② Other:
Thinking about any other activities that you may have was doing this shopping to that particular outing? Plea 2 I wouldn't have made the trip otherwise	<u> </u>
I probably would have made the trip anyway, to	do other things.
I definitely would have made the trip anyway, to	do other things.
If probably or definitely, was the store(s) you sactivities you did on that outing, or did you ha It was directly on the way to or from the It had to go out of my way to visit this sto	other activities I did on that trip
If you had to go out of your way, how far o	out of your way did you go?
2 1 - 3 miles 2 3 - 10 mi	les
Did you actually buy something on that particular occa	asion? 2 Yes 2 No
If yes, which type(s) of items did you buy? If no, which	n type(s) of items were you looking at? Please
choose all that apply:	
Bedding and bath items (Sheets, pillows, bedspreads)	eads, towels, shower curtains, soap dishes, etc.)
Books or electronic media (Books, DVDs, mp3s, v	video games)
② Cleaning supplies (Mop, sponges, detergent, clean	aner, etc.)
Clothing for adults (Clothes, shoes, accessories for adults)	or women and/or men)
Clothing for children (Clothes, shoes, accessories	for children and babies)
② Electronics (Phones, cameras, audio equipment,	video game consoles, and related items)
② Furniture (Tables, chairs, sofas, bookcases, lamps)	s, etc.)
Garden supplies (Plants, pots, potting soil, plant)	food, etc.)
Pardware (Hand tools, hooks, knobs and pulls, et	tc.)
Home décor (Curtains, rugs, picture frames, vase	
Office, school, or art supplies (Paper, notebooks)	, pens, wrapping paper, scrapbooking supplies, etc.)
Patio items (Patio furniture, barbecues, umbrella	is, etc.)
Small appliances (Microwaves, blenders, irons, v	acuum cleaners, etc.)
Sporting goods (Sports equipment, fitness equipment)	ment, camping equipment, bicycles, etc.)
Storage and organization (Storage boxes or bask	ets, closet systems, shelving, etc.)
Toiletries or cosmetics (Shampoo, soap, toothpa	
Toys or games (Character toys, stuffed animals, b	poard games, puzzles, playhouses, etc.)
If you did buy something, approximately how much di	d you spend?
In total?	-
On the most expensive (or most memorable) item?	

SHOPPING OUTSIDE OF DAVIS

2 Dixon

Next consider shopping in stores outside of Davis altogether.

Have you shopped at a store <u>outside of Davis</u> for any of the following items <u>in the last year</u>? (Remember that we mean not just purchasing, but also browsing or gathering information about an item.)

, , , , ,		•
? No, not for any of these items	s – Please skip to page 8	
Yes, for some of these items -	- Please choose <i>all</i> that apply:	
Bedding and bath items (Sheets, pillows, bedspreads, towels, s	hower curtains, soap dishes, etc.)
Books or electronic media	a (Books, DVDs, mp3s, video games)	
Cleaning supplies (Mop, s	ponges, detergent, cleaner, etc.)	
? Clothing for adults (Clothern	es, shoes, accessories for women and,	/or men)
Clothing for children (Clot	thes, shoes, accessories for children a	nd babies)
	eras, audio equipment, video game co	nsoles, and related items)
	sofas, bookcases, lamps, etc.)	
	oots, potting soil, plant food, etc.)	
Hardware (Hand tools, ho	• • • • • • • • • • • • • • • • • • • •	
	gs, picture frames, vases, etc.)	
	blies (Paper, notebooks, pens, wrappir	ng paper, scrapbooking supplies, etc.,
	re, barbecues, umbrellas, etc.)	es ats \
* *	raves, blenders, irons, vacuum cleaner Juipment, fitness equipment, camping	•
	(Storage boxes or baskets, closet syst	
	hampoo, soap, toothpaste, make-up,	
	toys, stuffed animals, board games, p	
Thinking about all the products on to stores outside of Davis for any of Once a WEEK or more 1 1 - 3 times a MONTH	2 5 - 11 t	id you shop (or browse) in times this last YEAR mes this last YEAR
Now consider the most recent occas	<u>sion</u> that you shopped for any of thes	se items in stores <i>outside of</i>
	hasing, but also browsing or gathering	
When was this most recent occa	asion?	
? 0 - 2 days ago	3 - 4 weeks	s ago
? 3 - 6 days ago	2 1-2 MON	ΓHS ago
2 1 - 2 WEEKS ago	2 3 - 6 month	ns ago
What store(s) did you visit on th	nat occasion?	
Where was the store(s) that you	u shopped at on this occasion? Please	e choose <i>all</i> that apply:
2 Antelope	☑ Elk Grove	Natomas
Carmichael	Pair Oaks	North Highlands
Citrus Heights	② Fairfield	Orangevale

Rancho Cordova

Polsom

2 Roseville	2 Vallejo	② Other:
Sacramento	West Sacramento	
Suisun City	Winters	
② Vacaville	Woodland	
How did you get there? Please choose only	one of the following:	
② Drove myself	② Bicycled	
Was driven by someone else	② Walked	
Took public transit	<pre>② Other:</pre>	
Thinking about any other activities that yo was doing this shopping to that particular I wouldn't have made the trip otherw I probably would have made the trip	outing? Please choose <i>only</i> vise anyway, to do other things.	one of the following:
I definitely would have made the trip	anyway, to do other things	•
If probably or definitely, was the stactivities you did on that outing, on the way to I had to go out of my way to	r did you have to go out of our from the other activities	your way to visit this store(s)?
If you had to go out of your wa	y, how far out of your way	did you go?
2 1 - 3 miles	② 3 - 10 miles ②	More than 10 miles
Did you actually buy something on that pa	rticular occasion? 2 Yes	? No
If yes, which type(s) of items did you buy?	If no, which type(s) of item	ns were you looking at? Please
choose <i>all</i> that apply:		
Bedding and bath items (Sheets, pillows,	•	r curtains, soap dishes , etc.)
Books or electronic media (Books, DVDs,		
Cleaning supplies (Mop, sponges, deterg		
Clothing for adults (Clothes, shoes, access		
Clothing for children (Clothes, shoes, acc		
Electronics (Phones, cameras, audio equi	•	s, and related items)
Furniture (Tables, chairs, sofas, bookcase)	• •	
Garden supplies (Plants, pots, potting so		
Hardware (Hand tools, hooks, knobs and	•	
Home décor (Curtains, rugs, picture fram		
Office, school, or art supplies (Paper, not		per, scrapbooking supplies, etc.)
Patio items (Patio furniture, barbecues, u		
Small appliances (Microwaves, blenders,		
Sporting goods (Sports equipment, fitnes		
Storage and organization (Storage boxes	-	shelving, etc.)
Toiletries or cosmetics (Shampoo, soap,		
Toys or games (Character toys, stuffed an	nimais, board games, puzzle	s, piaynouses, etc.)
If you did buy something, approximately h	ow much did you spend?	
In total?	· ·	
On the most expensive (or most memo	rable) item?	_

SHOPPING ONLINE

Finally, consider shopping online, including visiting any store websites, other online retailers, and sites like Craigslist and eBay.

Have you shopped <u>online</u> for any of the following items <u>in the last year</u> ? (Remember that we mean not j	just
purchasing, but also browsing or gathering information about an item.)	

 No, not for any of these items – Please skip to "Shopping Options" on page 9 Yes, for some of these items – Please choose all that apply:
② Bedding and bath items (Sheets, pillows, bedspreads, towels, shower curtains, soap dishes, etc.)
Books or electronic media (Books, DVDs, mp3s, video games)
Cleaning supplies (Mop, sponges, detergent, cleaner, etc.)
Clothing for adults (Clothes, shoes, accessories for women and/or men)
Clothing for children (Clothes, shoes, accessories for children and babies)
Electronics (Phones, cameras, audio equipment, video game consoles, and related items)
Furniture (Tables, chairs, sofas, bookcases, lamps, etc.)
Garden supplies (Plants, pots, potting soil, plant food, etc.)
Pardware (Hand tools, hooks, knobs and pulls, etc.)
Proprieta in the state of th
2 Office, school, or art supplies (Paper, notebooks, pens, wrapping paper, scrapbooking supplies, etc.)
Patio items (Patio furniture, barbecues, umbrellas, etc.)
Small appliances (Microwaves, blenders, irons, vacuum cleaners, etc.)
Sporting goods (Sports equipment, fitness equipment, camping equipment, bicycles, etc.)
Storage and organization (Storage boxes or baskets, closet systems, shelving, etc.)
Toiletries or cosmetics (Shampoo, soap, toothpaste, make-up, etc.)
Toys or games (Character toys, stuffed animals, board games, puzzles, playhouses, etc.)

Thinking about all the products on the list combined, about how often did you shop (or browse) online for any of them in the last year?

Once a WEEK or more 5 - 11 times this last YEAR 2 1 - 3 times a MONTH 2 1 - 4 times this last YEAR

Now consider the most recent occasion that you shopped for any of these items online. (Again we mean not just purchasing, but also browsing or gathering information about an item.)

When was this most recent occasion?

2 0 - 2 days ago 2 3 - 4 weeks ago 3 - 6 days ago 2 1 - 2 MONTHS ago 2 1 - 2 WEEKS ago 2 3 - 6 months ago

At what website(s) did you shop on that occasion?

Thinking about any other activities that you may have conducted during the same online session, how important was doing this shopping to your getting online on that occasion?

- I wouldn't have been online otherwise.
- I probably would have been online anyway, to do other things.
- I definitely would have been online anyway, to do other things.

choo	se all that apply:
[Bedding and bath items (Sheets, pillows, bedspreads, towels, shower curtains, soap dishes, etc.)
[Books or electronic media (Books, DVDs, mp3s, video games)
[Cleaning supplies (Mop, sponges, detergent, cleaner, etc.)
[Clothing for adults (Clothes, shoes, accessories for women and/or men)
[Clothing for children (Clothes, shoes, accessories for children and babies)
[Electronics (Phones, cameras, audio equipment, video game consoles, and related items)
[Furniture (Tables, chairs, sofas, bookcases, lamps, etc.)
[Garden supplies (Plants, pots, potting soil, plant food, etc.)
[Hardware (Hand tools, hooks, knobs and pulls, etc.)
[Home décor (Curtains, rugs, picture frames, vases, etc.)
[Office, school, or art supplies (Paper, notebooks, pens, wrapping paper, scrapbooking supplies, etc.)
[Patio items (Patio furniture, barbecues, umbrellas, etc.)
[Small appliances (Microwaves, blenders, irons, vacuum cleaners, etc.)
[Sporting goods (Sports equipment, fitness equipment, camping equipment, bicycles, etc.)
[Storage and organization (Storage boxes or baskets, closet systems, shelving, etc.)
[Toiletries or cosmetics (Shampoo, soap, toothpaste, make-up, etc.)
[Toys or games (Character toys, stuffed animals, board games, puzzles, playhouses, etc.)
-	u did buy something, approximately how much did you spend? n total?
(On the most expensive (or most memorable) item?

If yes, which type(s) of items did you buy? If no, which type(s) of items were you looking at? Please

SHOPPING OPTIONS

In this set of questions, we'd like you to think about shopping in general in each of the four different areas, for all of the types of products on our list. Please answer the questions in terms of your own specific shopping needs and personal circumstances. Even if you seldom or never shop in a given area, or use a particular means to get there, you probably have a general idea of what it would be like to do so, and we would like to know your impressions, regardless.

In general, how would you evaluate shopping <u>in downtown Davis</u> with respect to the following characteristics? Please rate each characteristic on a scale from 1 to 5 as indicated.

Price	inexpensive	? 1	? 2	? 3	? 4	? 5	expensive
Product quality	Low	? 1	? 2	? 3	? 4	? 5	high
Product selection	Limited	? 1	? 2	? 3	? 4	? 5	broad
Hours of operation	Limited	? 1	? 2	? 3	? 4	? 5	extensive
Customer interaction	Poor	? 1	? 2	? 3	? 4	? 5	excellent
Returning an item	Difficult	? 1	? 2	? 3	? 4	? 5	easy
Environmental friendliness	Low	? 1	? 2	? 3	? 4	? 5	high
Impact on the Davis economy	Negative	? 1	? 2	? 3	? 4	? 5	positive
Driving there	Difficult	? 1	? 2	? 3	? 4	? 5	easy
Parking there	Difficult	? 1	? 2	? 3	? 4	? 5	easy
Walking there	Difficult	? 1	? 2	? 3	? 4	? 5	easy
Biking there	Difficult	? 1	? 2	? 3	? 4	? 5	easy
Quality/availability of parking	Low	? 1	? 2	? 3	? 4	? 5	high

In general, how would you evaluate shopping <u>in Davis but outside downtown</u> with respect to the following characteristics? Please rate each characteristic on a scale from 1 to 5 as indicated.

Price	inexpensive	? 1	? 2	? 3	? 4	? 5	expensive
Product quality	Low	? 1	? 2	? 3	? 4	? 5	high
Product selection	Limited	? 1	? 2	? 3	? 4	? 5	broad
Hours of operation	Limited	? 1	? 2	? 3	? 4	? 5	extensive
Customer interaction	Poor	? 1	? 2	? 3	? 4	? 5	excellent
Returning an item	Difficult	? 1	? 2	? 3	? 4	? 5	easy
Environmental friendliness	Low	? 1	? 2	? 3	? 4	? 5	high
Impact on the Davis economy	Negative	? 1	? 2	? 3	? 4	? 5	positive
Driving there	Difficult	? 1	? 2	? 3	? 4	? 5	easy
Parking there	Difficult	? 1	? 2	? 3	? 4	? 5	easy
Walking there	Difficult	? 1	? 2	? 3	? 4	? 5	easy
Biking there	Difficult	? 1	? 2	? 3	? 4	? 5	easy
Quality/availability of parking	Low	? 1	? 2	? 3	? 4	? 5	high

In general, how would you evaluate shopping <u>outside of Davis</u> with respect to the following characteristics? Please rate each characteristic on a scale from 1 to 5 as indicated.

Price	inexpensive	? 1	? 2	? 3	? 4	? 5	expensive	
Product quality	Low	? 1	? 2	? 3	? 4	? 5	high	
Product selection	Limited	? 1	? 2	? 3	? 4	? 5	broad	
Hours of operation	Limited	? 1	? 2	? 3	? 4	? 5	extensive	
Customer interaction	Poor	? 1	? 2	? 3	? 4	? 5	excellent	
Returning an item	Difficult	? 1	? 2	? 3	? 4	? 5	easy	
Environmental friendliness	Low	? 1	? 2	? 3	? 4	? 5	high	
Impact on the Davis economy	Negative	? 1	? 2	? 3	? 4	? 5	positive	
Driving there	Difficult	? 1	? 2	? 3	? 4	? 5	easy	
Parking there	Difficult	? 1	? 2	? 3	? 4	? 5	easy	
Walking there	Difficult	? 1	? 2	? 3	? 4	? 5	easy	
Biking there	Difficult	? 1	? 2	? 3	? 4	? 5	easy	

In general, how would you evaluate shopping <u>online</u> with respect to the following characteristics? Please rate each characteristic on a scale from 1 to 5 as indicated.

Price	inexpensive	? 1	? 2	? 3	? 4	? 5	expensive	
Product quality	Low	? 1	? 2	? 3	? 4	? 5	high	
Product selection	Limited	? 1	? 2	? 3	? 4	? 5	broad	
Hours of operation	Limited	? 1	? 2	? 3	? 4	2 5	extensive	
Customer interaction	Poor	? 1	? 2	? 3	? 4	? 5	excellent	
Returning an item	Difficult	? 1	? 2	? 3	? 4	? 5	easy	
Environmental friendliness	Low	? 1	? 2	? 3	? 4	? 5	high	
Impact on the Davis economy	Negative	? 1	? 2	? 3	? 4	? 5	positive	
Using shopping websites	Difficult	? 1	? 2	? 3	? 4	? 5	easy	

YOUR GENERAL AND SHOPPING-RELATED OPINIONS

In this section we ask about a variety of topics that relate to shopping directly or indirectly. Consider "shopping" to involve any of the listed products at any of the locations (downtown Davis, in Davis outside of downtown, outside Davis, online) and consider the entire shopping process -- from gathering information, to going to the store or placing the order, to receiving the product.

Please respond to each statement according to your opinions; there are no "right" or "wrong" answers.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Shopping is usually a chore for me.	?	?	?	?	?
I am willing to pay a little more to buy from locally owned businesses rather than national chains.	?	?	?	?	?
Carrying purchases home when walking or bicycling is a hassle.	?	?	?	?	?
I like to track the development of new technology.	?	?	?	?	?
I follow a regular physical exercise routine.	?	?	?	?	?
I'm too busy to shop as often or as long as I'd like.	?	?	?	?	?
It's important to me to get the lowest prices when I buy things.	?	?	?	?	?
It was a good decision to allow a Target store in Davis.	?	?	?	?	?
I am generally doing productive or enjoyable things, such as making phone calls or listening to music, while traveling to my daily activities.	?	?	?	?	?
I am willing to pay a little more to use a hybrid or other clean-fuel vehicle to reduce greenhouse gas emissions and improve air quality.	?	?	?	?	?
Computers are more frustrating than they are fun.	?	?	?	?	?
It's important to shop in Davis to keep the tax revenues here.	?	?	?	?	?
When I need to buy something, I usually prefer to get it at the closest store possible.	?	?	?	?	?
I like to stroll through shopping areas.	?	?	?	?	?
National chain stores do a lot of good by increasing product diversity and keeping costs down.	?	?	?	?	?
For me, shopping is sometimes an excuse to get out of the house or workplace.	?	?	?	?	?
When it comes to my day-to-day travel, the only good thing about it is getting to the destination.	?	?	?	?	?
I am concerned about the effect that the new	?	?	?	?	?
Target will have on downtown Davis.	?	?	?	?	?
It's too much trouble to find or take advantage of sales and special offers.	?	?	?	?	?
Whenever possible, I prefer to walk or bike rather than drive.	?	?	?	?	?
Shopping travel creates only a negligible amount of pollution.	?	?	?	?	?

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I'm often in a hurry to be somewhere else when I'm shopping.	?	?	?	?	?
The internet makes my life more interesting.	?	?	?	?	?
Even if I don't end up buying anything, I still enjoy going to stores and browsing.	?	?	?	?	?
We should raise the price of gasoline to reduce congestion and air pollution.	?	?	?	?	?
Shopping helps me relax.	?	?	?	?	?
The new Target will have a negative impact on neighborhoods in East Davis.	?	?	?	?	?
I like riding a bike.	?	?	?	?	?

SOME INFORMATION ABOUT YOU

Your responses in this section enable us to generalize results from the small sample of people taking the survey to Davis residents as a whole.

How long have you l	lived in Davis?
---------------------	-----------------

Less than 6 months 6 months to a year 6 years or more

2 1 to 2 years

Do you ever ride a bike for transportation (for instance to run errands or to get to work or school)? Please choose *only one* of the following:

② I never or almost never ride a bike for transportation.

I sometimes ride a bike for transportation.

Most or all of my transportation is by bicycle.

Do you have a driver's license? 2 No 2 Yes

How much of the time do you have access to a car, either as a driver or passenger, when you are shopping for the listed products, whether you actually choose to use it or not? (By car, we mean any sort of private vehicle, including vans, trucks, SUVs, and motorcycles.)

② Never② 60% of the time② 20% of the time② 80% of the time② 40% of the time② Whenever I want

What vehicle(s) do you typically use when shopping for the listed products? Please choose all that apply:

2 My own car
2 Get a ride with someone

A family or household carRented car

Proof Roommates are a series are a series

2 Car I borrow from someone else (friend, relative,
2 None of these -- I don't use a vehicle for

etc.) shopping

Where do you ty	ypically access the internet? Please choo	ose <i>all</i> that apply:
2 At home		② Elsewhere (e.g. hotel, cafe, client's office,
2 At work ar	nd/or school	outdoors)
While trav car)	reling in a vehicle (e.g. plane, train,	2 None of these I don't typically use the internet
Please indicate	your educational background. Please ch	eck <i>only</i> the highest level obtained:
2 High school	ol or less	Pour-year college/technical school degree
Some colle	ege or technical school	Some graduate school
	college associate's degree	② Completed graduate degree(s)
Are you a stude	nt in a degree program?	
? No	Yes, I go to school full-time	Yes, I go to school part-time
If yes, in wh	at city is your school?	
② Davis		② Elsewhere in Sacramento region
? Wood	land	② Vacaville
② Dixon		② Bay Area
2 West S	Sacramento	<pre>② Other:</pre>
② Sacran	mento	
What is your cu	rrent employment status?	
Pull-time		☑ Not currently working
Part-time		Retired
2 Homemak	er	
If you work	full-time or part-time, where do you wo	ork? (If you work in more than one location, please
indicate <i>onl</i> y	y the place you work most often.)	
② Davis		② Elsewhere in Sacramento region
② Wood	land	② Vacaville
2 Dixon		② Bay Area
② West S	Sacramento	② Other:
Sacran	nento	

ive with fan sehold.	ommate(s) or nily, a partne family, a par	r, or others		I share some	income – we	e'll call them	
sehold. u live with j			with whom	I share some	income – we	e'll call them	
u live with j	family, a paı						your
-	family, a paı						
-	jamily, a pal						مطاح میں الم
	of the OTHER			-	e some incor	<i>ne,</i> piease te	en us the
			. your nou				
Person 1	Person 2	Person 3	Person 4	Person 5	Person 6	Person 7	Person 8
Part-tim	ne workers: _						
	roommate(s) or housem	ate(s), how	many roomr	nates (or ho	usemates) d	o you
?				_			
	d your family	plus 1 other	r person)				
					others		
3 Others				E 10 01 111010	others		
-		•		hom you sho		• •	
egory that	contains yo	ur approxi	mate annu	ial <u>househol</u>	<u>d</u> income b	efore taxes	. If you
egory that ne or with	contains yo	our approxi (s) or house	mate annu emate(s), p	•	<u>d</u> income b	efore taxes	. If you
egory that ne or with proximate	contains yo roommate(annual inc	our approxi (s) or house	mate annu emate(s), p	ial <u>househol</u>	<u>d</u> income b	efore taxes	. If you
egory that ne or with proximate I Less than	contains your roommate (annual incommate) \$15,000	our approxi (s) or house	mate annu emate(s), p	ial <u>househol</u>	<u>d</u> income b	efore taxes	. If you
egory that ne or with proximate I Less than \$15,000 to	contains your roommate (annual incommate) \$15,000 to \$29,999	our approxi (s) or house	mate annu emate(s), p	ial <u>househol</u>	<u>d</u> income b	efore taxes	. If you
egory that ne or with proximate Less than \$15,000 for \$30,000 for	contains your roommate (annual incommate) 15,000 to \$29,999 to \$49,999	our approxi (s) or house	mate annu emate(s), p	ial <u>househol</u>	<u>d</u> income b	efore taxes	. If you
egory that ne or with proximate Less than \$15,000 to \$30,000 to \$50,000 to \$5	contains your roommate (annual incommate) \$15,000 to \$29,999	our approxi (s) or house ome before	mate annu emate(s), p	ial <u>househol</u>	<u>d</u> income b	efore taxes	. If you
	u live with and part-time Part-time u live with and area.	u live with family, a part and part-time workers: Part-time workers: u live with roommate(section) 1 (you and your family 2 others 3 others 4 others	u live with family, a partner, or oth and part-time workers are there in Full-time workers: Part-time workers: ulive with roommate(s) or housemed 1 (you and your family plus 1 othe 2 others 3 others 4 others	u live with family, a partner, or others with whe and part-time workers are there in your house Full-time workers: Part-time workers: with roommate(s) or housemate(s), how something? 2 1 (you and your family plus 1 other person) 2 2 others 3 others 4 others	u live with family, a partner, or others with whom you share and part-time workers are there in your household (include Full-time workers: Part-time workers: u live with roommate(s) or housemate(s), how many roommode? 1 (you and your family plus 1 other person) 2 others 3 others 3 others 4 others 7 others	u live with family, a partner, or others with whom you share some income and part-time workers are there in your household (including yourself) Full-time workers: Part-time workers: u live with roommate(s) or housemate(s), how many roommates (or how expected in the part of the pa	u live with family, a partner, or others with whom you share some income, how man and part-time workers are there in your household (including yourself)? Full-time workers: Part-time workers: u live with roommate(s) or housemate(s), how many roommates (or housemates) do not so the second

Optional!

Is it okay for us to contact you again in the future? Please check <i>all</i> that apply:
2 No, I prefer not to be contacted again.
2 Yes, with questions about my survey.
2 Yes, to complete a follow-up survey next year.
2 Yes, if I win the drawing for one of the five \$100 cash prizes.
If you answered "yes" to any of the above questions, please provide the following contact information. This information will ONLY be used for the purposes you specified.
Name:
Daytime phone number:
Email address:
We would value any additional comments you may have. Please write them here or on separate sheets.

Thank you!

Thank you for completing our survey! If you would like to see our results or know more about the kind of research we do, please check the website of the Institute of Transportation Studies: http://www.its.ucdavis.edu

Appendix B: Introduction Letter UNIVERSITY OF CALIFORNIA, DAVIS

BERKELEY • DAVIS • IRVINE • LOS ANGELES • RIVERSIDE • SAN DIEGO • SAN FRANCISCO



SANTA BARBARA • SANTA CRUZ

INSTITUTE OF TRANSPORTATION STUDIES (530) 752-6548 PHONE (530) 752-6572 FAX

ONE SHIELDS AVENUE DAVIS, CALIFORNIA 95616

September 21, 2009

Dear Davis resident,

Nearly everyone does some shopping from time to time, whether for groceries, music, clothing, tools, or other items. The Sustainable Transportation Center at the University of California, Davis is conducting a study to learn more about how people shop – whether in Davis, outside Davis, or over the internet. By improving our knowledge about shopping trends, we can better predict future shopping patterns, and understand what it may mean for land development and traffic patterns in cities.

We are hoping that you will be able to help, by sharing your own views and experiences with us. Your address was randomly selected within Davis. Your participation is entirely voluntary and confidential: responses will never be linked to individuals in our analyses.

Because we are only sending this invitation to a small sample, your response is extremely important. We are interested in your answer to each question *regardless of how much or how little you shop or what you shop for*.

The survey is being conducted using the internet. To complete the survey, please enter the address http://survey.its.ucdavis.edu/ into your favorite web browser (such as Internet Explorer, Firefox, or AOL). If you would rather complete a paper version of the survey, please contact us as indicated below and we will be happy to mail one to you with a postage-paid business reply envelope.

To help us randomly select the respondent to this survey, we are asking that the adult (18 years or older) in your household whose birthday is closest to September 1st complete the survey. If that person is unwilling to complete the survey, another adult in the household is welcome to do so. The survey should take about 20 minutes to complete (depending on connection speed), and we think you'll find it interesting and fun to do.

Everyone who completes the survey by *October 1, 2009* will be entered into a drawing for *five cash prizes of \$100 each*. Because of the limited number of surveys that will be completed, your chances of winning will seldom be higher! If you are unable to fill out the questionnaire by October 1, 2009, please complete it as soon as possible.

Thank you in advance for your participation in this valuable study. If you are interested in our results, they will appear in the future on our web site at http://stc.ucdavis.edu. If you have any questions, feel free to contact me at (530) 752-5878 or stlandy@ucdavis.edu, or my assistant Ms. Kristin Lovejoy at (530) 752-6947 or kelovejoy@ucdavis.edu.

Sincerely,

Professor Susan Handy, Project Director

Professor, Department of Environmental Science and Policy

Director, Sustainable Transportation Center

Appendix C: Follow-up Postcard

Dear Davis Resident,

Last week you received a letter asking you to take our shopping survey. If you have not yet completed the survey, *it is not too late!*

How to take the survey:

- Visit our website at http://survey.its.ucdavis.edu/, or
- Contact us and we'll send you a paper copy with a stamped return envelope.

The survey will take about 20 minutes. If you respond by October 10, 2009 you will be *entered in the cash drawing for five \$100 cash prizes!*

If you have any questions or problems, please call me at 752-5878 or my assistant, Kristin Lovejoy, at 754-6947, or contact us via email at shoppingsurvey@ucdavis.edu. If you've already completed the survey, thank you for contributing to our research!



Appendix D: Stores Shopped at in Downtown Davis

Stores Shopped at in Downtown Davis

Store name	Number	Percent
Antique, unspecified	2	0.21%
Antiques Plus Sell & Buy	2	0.21%
Art, unspecified	1	0.11%
A Better Place to Bead	5	0.53%
Paint Chip	21	2.24%
The Artery	14	1.49%
Bank, unspecified	9	0.96%
Bank of America	10	1.06%
Chase/ Washington Mutual	5	0.53%
First Northern Bank	1	0.11%
Golden 1 Credit Union	5	0.53%
Premier West Bank/ Wachovia/ World Savings Bank	3	0.32%
Union Bank of California	4	0.43%
US Bank	3	0.32%
USE Credit Union	2	0.21%
Wells Fargo Bank	5	0.53%
Bikes unspecified	8	0.85%
Apex Cycles	1	0.11%
B & L Bike	16	1.70%
Freewheeler	11	1.17%
Ken's Bike & Ski	10	1.06%
Wheelworks	10	1.06%
Books, unspecified	7	0.75%
Avid Reader	69	7.35%
Borders	187	19.91%
unspecified car wash	1	0.11%
Cable Car Wash (3rd & H)	2	0.21%
Cards- unspecified	1	0.11%
Papyrus	9	0.96%
AT&T	12	1.28%
Clothes- unspecified	5	0.53%
Five Figs	7	0.75%
Gap	47	5.01%
Nina and Tom	1	0.11%

Pinkadot	7	0.75%
Preeti Girl	2	0.21%
Renew Denim	4	0.43%
Riki	9	0.96%
Samira's	1	0.11%
The Wardrobe	15	1.60%
James Anthony Men's Wear	4	0.43%
Ground Zero	2	0.21%
Outdoor Davis	34	3.62%
Cloud Forest Café	3	0.32%
Peet's Coffee & Tea	13	1.38%
Starbucks	9	0.96%
Drom's Comics and Cards	2	0.21%
unspecified consignment	1	0.11%
unspecified cosmetic	1	0.11%
Bath & Body Works	20	2.13%
unspecified entertainment	1	0.11%
Blockbuster	17	1.81%
Regal Cinemas Davis Holiday 6 (F st.)	1	0.11%
Regal Cinemas Davis Stadium 5 (G st.)	1	0.11%
Mengali's Florist	1	0.11%
Fast and Easy Mart	1	0.11%
unspecfied furniture	2	0.21%
Comfy Mattress & Furniture/Sit Sleep & More (E st.)	1	0.11%
Sleep Center (2nd and F)	1	0.11%
Bizarro World	2	0.21%
unspecified gifts	1	0.11%
Aquarius	6	0.64%
Carousel Stationary & Gifts	1	0.11%
Himalaya Gifts	2	0.21%
The Naturalist	24	2.56%
Tibet Nepal	3	0.32%
Farmer's Market	9	0.96%
Kim's Mart Asian Food	4	0.43%

Natural Food Works/Farmer's Kitchen	2	0.21%
Luci's Salon	1	0.11%
Resler Brothers Barber Shop (?)	1	0.11%
Salon Blonde	1	0.11%
Strands Salon	1	0.11%
Style Lounge	2	0.21%
Tangles	1	0.11%
Y2K Hair & Nails	1	0.11%
unspecified hardware	1	0.11%
Hibbert Lumber	41	4.37%
Ace Hardware (Davis Lumber)	582	61.98%
unspecified home	1	0.11%
Crème de la Crème	5	0.53%
Nestware	9	0.96%
unspecified ice cream	1	0.11%
Baskin Robbins	3	0.32%
Davis Gold and Silver	2	0.21%
De Luna Jewelers	6	0.64%
unspecified kids	1	0.11%
Just KIDding	12	1.28%
Mother & Baby Source	15	1.60%
unspecified laundry/dry cleaners	1	0.11%
Swanson's Cleaners	1	0.11%
unspcified medical	2	0.21%
Duramed (5th and G)	2	0.21%
Helmus Optometry	2	0.21%
unspecified music	1	0.11%
Armadillo Music	13	1.38%
Dimple	17	1.81%
Watermelon Music	26	2.77%
unspecified news	4	0.43%
Newsbeat	19	2.02%
Cartridge World (Ink Cartridge?)	1	0.11%
City of Davis Offices (5th and B)	1	0.11%

Copyland	1	0.11%
Fed-Ex/Kinkos	9	0.96%
PDQ	2	0.21%
Post Office	3	0.32%
unspecified restaurant	4	0.43%
Ali Baba	1	0.11%
Bistro 33	3	0.32%
Burgers and Brew	1	0.11%
Crepeville	2	0.21%
Davis Noodle City	1	0.11%
Davis Sushi	1	0.11%
El Mariachi	1	0.11%
Fuji	2	0.21%
Great Wall of China	1	0.11%
Jamba Juice	1	0.11%
KetMoRee	1	0.11%
Little Prague	1	0.11%
Pluto's	2	0.21%
Posh Bagel	3	0.32%
Seasons	1	0.11%
Silver Dragon Restaurant	1	0.11%
Steve's Place Pizza	2	0.21%
Thai Bistro	1	0.11%
Tucos	1	0.11%
Village Bakery	2	0.21%
Woodstocks	3	0.32%
Zia's Deli	1	0.11%
		0.240/
Chipotle	2	0.21%
Jack in the Box	2	0.21%
Subway	1	0.11%
unspecified shoes	3	0.32%
Generations Family Footwear/ 2nd street Shuz	4	0.43%
Shuz	14	1.49%
unspecified sports	2	0.21%
Davis Sport Shop	10	1.06%
Fleet Feet	36	3.83%
Soccer & Lifestyle	11	1.17%
Volley's Tennis	6	
VUIEV 3 TEITIIS	Ö	0.64%

unspecified thrift	2	0.21%
SPCA Thrift Store	15	1.60%
unspecified toys	4	0.43%
Alphabet Moon	34	3.62%
Davis Awards & Watchworks	1	0.11%
unspecified yogurt	3	0.32%
Cultive		0.64%
Yogurt Shack	1	0.11%
	-	
Kwan's Framing (3rd & I)	1	0.11%
Midtown Animal Clinic (behind dairy queen)	1	0.11%
garden- unspecified	1	0.11%
many/other sotres/don't know names/don't remember	5	0.53%
many outer society don't know harnest don't remember		3.3370
not in downtown	72	7.67%
Total # respondents	939	
•		